

# Voyager Enhancement Council (VEC) Enhancement Priorities 2004

Summarized by Tracey Rudnick, 14 February 2005

Full description: <http://support.endinfosys.com/cust/voy/enhance/probstatements.html> (requires SupportWeb login)

## I. Acquisitions

- 2004 Acquisitions priority #1: Creation and maintenance of purchase orders and invoices
- Operational need #1: Ability to re-link to a different bibliographic record or mfhd.
  - Operational need #2: Ability to change PO data elements.
  - Operational need #3: Ability to use templates for MFHD (similar to cataloging module).
- 2004 Acquisitions priority # 2: Searching and navigation
- Operational need #1: Allow operator to set default display settings
  - Operational need #2: Provide linkages from line item to MFHD and from line item to check-in.
  - Operational need #3: Provide the same search functionality and indexes in Acq as in Cat.
- 2004 Acquisitions priority #3: Improved support for batch processes
- Operational need #1: Map additional data elements from the vendor's EOD record into Voyager.
  - Operational need #2: Map additional data elements from the vendor's EDI invoice into Voyager.
  - Operational need #3: Include additional data elements in server input files that generate POs and claims (EDI and printed), so libraries can send vendors enough data to properly identify items being ordered and claimed.

## II. Cataloging

- Cataloging Priority #1: Efficient Searching and Display of Results  
Cataloging Priority #2: More Efficient Navigation Between Records  
Cataloging Priority #3: Efficient Record Maintenance

## III. Circulation

- Circulation Priority #1: Circulation Information Displayed in OPAC
1. Display of Item Statuses
  2. Display While Placing Requests
  3. Patron Record Display in OPAC
- Circulation Priority #2: Lost Item Fine and Fee Processing  
Circulation Priority #3: Point-of-Need Alerts

## IV. ILL

1. Enable immediate listing of all patron requests and their status within WebVoyage Patron Information regardless of the request's origination point (ILL Priority #3 from 2003)
2. Streamline Data Entry within Voyager ILL to improve workflow for Interlibrary Loan staff.
3. Map article citation information into "Interlibrary Loan Request – Reply" email message for rejected requests.

## V. MEDIA

- Media Scheduling priority #1: Functionality between Circulation and Media modules  
Media Scheduling priority #2: Efficiency and Management of Booking  
Media Scheduling priority #3: Streamline charging and discharging of media

## VI. OPAC (WebVoyage)

OPAC priority #1: More flexibility in customizing WebVoyage display to fit needs of their users (e.g., undergraduate universities, research institutions, small, specialized museums, special libraries).

**First aspect** : Each customer needs ability to determine which MARC fields/subfields display on Title List screen, including whether all repeating fields should display, and to configure columns display and order.

**Second aspect**: URLs/thumbnails indicating links to electronic text should be customizable on Title List screen.

**Third aspect** : In order to eliminate cross-browser and cross-platform issues and to alleviate disability concerns, all WebVoyage pages should use valid (X)HTML and CSS.

OPAC priority #2: Customers should be able to provide their users with a modern public interface that reflects the current state of development in search interfaces and is comparable to other popular search sites

**First aspect** : All simple search types should be individually customizable by each library. Libraries should be able to determine whether to turn on or off left or right truncation (or both) and to control the default search operator in each particular search type. Internal truncation should be allowed.

**Second aspect** : Automatic stop word skipping is available in most modern databases and search engines. Each library should be able to determine, by search type, whether to include or exclude stop words and what those stop words are. A default list of stop words should come with WebVoyage but be customizable by the library.

**Third aspect** : Add additional proximity operators; all, including “as a phrase,” should search across subfields.

OPAC priority #3: Endeavor’s customers need full control of the choice and display of item statuses in the OPAC

**First aspect:** Need ability to create new item statuses. For both new and existing statuses, customers wish to define status name, display options, and hierarchy in both the circulation client and in WebVoyage. At their discretion, libraries should be able to display any/all new or existing statuses on any/all WebVoyage pages as appropriate, including the Patron Information screen, and to apply them to any/all item types and patron groups.

**Second aspect:** Libraries should have control over the public display statuses, i.e., which ones display, length and configurability of the text, and links to additional information. Right now libraries must use the location field text to communicate things to users that might best be done with more/improved statuses and status texts.

**Third aspect:** As some locations are non-circulating by nature, e.g. Reference or Rare Books, there should be the option on a location-by-location basis to either display or not display the status of the items in that location.

## VII. Serials

SERIALS PRIORITY #1: SERIALS CANCELLATION FUNCTIONALITY (new)

1. Inability to mark a serial title for cancellation.
2. Notification of the cancellation to the vendor.
3. Invoicing on serials marked for cancel.

SERIALS PRIORITY #2: COLLAPSE FUNCTIONALITY (resubmitted)

1. Data “Transformations”: Enumeration and Chronology values changed by collapse feature
2. Inability to correct a mistaken collapse; need to “Uncollapse”
3. Summary collapse that is redundant and requires manual editing
4. Lack of Collapse warnings
5. Incorrect sequencing of collapsed issues in OPAC holdings

SERIALS PRIORITY #3: PROBLEM LIST/CLAIMING FUNCTIONALITY (resubmitted)

1. Insufficient Online Tracking of Claims Detail.
2. Claim reports with insufficient detail; the need for improved sorting of the reports is indicated.
3. Inability to Cancel a Claim at various stages in the serials process.

## VIII. Technical

Technical priority #1: Sysadmin security.

1. Enable the ability for users to change their own passwords.
2. Enable the ability to force password changes across the system.
3. Provide a password-expiry function.
4. Do not display passwords in the Security function.

Technical priority #2: WebVoyage compliance with Web standards.

1. Move toward standards-compliant markup (see OPAC above).
2. Move toward a standards-compliant means of customizing the WebVoyage user interface.

Technical priority #3: Z39.50.

- Better Z39.50 controls in SysAdmin (ability to set timeouts, default record syntax, and access controls).
- Include more details about errors in the Access Log, including information about record syntax errors.
- Allow more sophisticated parsing of incoming Z39.50 fields into ILL forms and OPAC searches. Currently, staff manually parse several fields of data (e.g. vol, year, author) out of single strings in Z39.50 requests